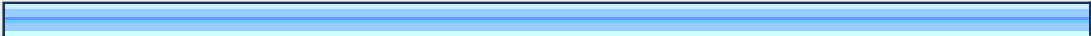
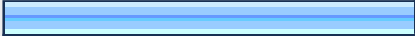
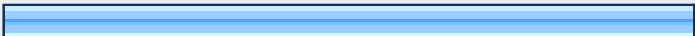
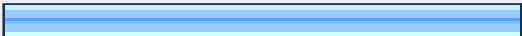
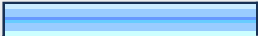

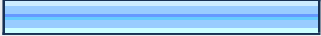
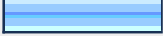





Catholic University Law Library Student Survey 2008

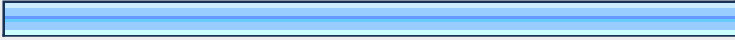
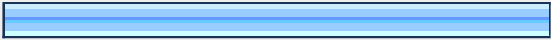



1. Please check one (answer required):

		Response Percent	Response Count
Day Student		72.7%	197
Evening Student		27.3%	74
		answered question	271
		skipped question	0

2. Please check any of the following categories that apply to you:

		Response Percent	Response Count
1L		46.1%	123
2L		34.5%	92
3L		16.9%	45
4E		1.5%	4
Journal staff		21.0%	56
Clinics & Externships student		10.5%	28
Institutes student		11.2%	30
Research Assistant		5.2%	14
Moot Court member		7.1%	19
		answered question	267

3. How Often Do You Use the Library?

		Response Percent	Response Count
Daily		48.8%	122
A few times a week		36.4%	91
A few times a month		10.0%	25
A few times a semester		3.2%	8
A few times a year		1.6%	4
Never		0.0%	0
Other (please specify)		0.0%	0
		answered question	250
		skipped question	21

4. Why do you use the Library? (check all that apply)

		Response Percent	Response Count
To study for classes		89.2%	222
To use the computers		21.3%	53
To use the printers		92.8%	231
To access the wireless network		39.0%	97
To do research for papers		72.7%	181
To access the Library's print resources		47.0%	117
To access the Library's electronic databases		39.4%	98
To seek assistance from Library staff		33.7%	84
To socialize		14.1%	35
To relax		12.4%	31
	Other (please specify)		8
	answered question		249
	skipped question		22

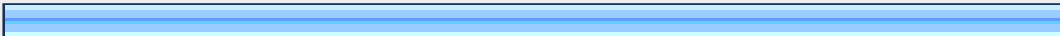
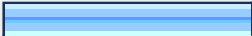



5. What time of day do you use the library?

	Monday-Thursday	Friday	Saturday	Sunday	Response Count
7am-8am	88.2% (30)	61.8% (21)	8.8% (3)	8.8% (3)	34
8am-1pm	74.9% (128)	42.1% (72)	44.4% (76)	41.5% (71)	171
1pm-5pm	76.1% (156)	42.9% (88)	51.2% (105)	50.7% (104)	205
5pm-7pm	84.9% (129)	34.9% (53)	40.1% (61)	43.4% (66)	152
7pm-9pm	78.6% (81)	26.2% (27)	33.0% (34)	41.7% (43)	103
9pm-close	79.7% (51)	15.6% (10)	34.4% (22)	37.5% (24)	64
Extended hours during exams 12am-2am	88.9% (32)	52.8% (19)	61.1% (22)	55.6% (20)	36
Extended hours on weekends during exams 7am-9am	75.0% (24)	59.4% (19)	78.1% (25)	68.8% (22)	32
				Comments	13
				answered question	247
				skipped question	24

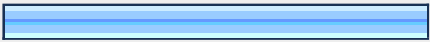

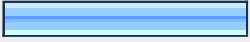
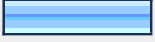


6. Please rate the level of service provided by the Circulation Staff (e.g. checking-out books, course reserves, etc).

	Excellent	Very Good	Good	Fair	Poor	Response Count
Daytime (7am-5pm)	49.3% (105)	32.9% (70)	16.4% (35)	0.9% (2)	0.5% (1)	213
Evenings (after 5pm) & Weekends	44.7% (93)	31.7% (66)	19.7% (41)	3.4% (7)	0.5% (1)	208
Comments						14
answered question						234
skipped question						37

7. How many times have you requested materials from other libraries through the Law Library's interlibrary loan service?

		Response Percent	Response Count
0		70.7%	176
1-3		16.5%	41
3-5		3.6%	9
More than 5		5.2%	13
I wasn't aware that I could request materials from other libraries through interlibrary loan.		4.0%	10
Comments			5
answered question			249
skipped question			22

8. How often do you seek assistance from the Reference Staff?

		Response Percent	Response Count
Never		28.2%	70
Every academic year		42.7%	106
Every month		16.1%	40
A few times a month		9.7%	24
Daily		0.8%	2
Other (please specify)		2.4%	6
		<i>answered question</i>	248
		<i>skipped question</i>	23

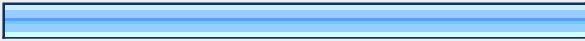

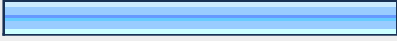
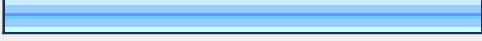

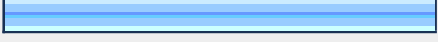

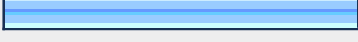
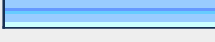
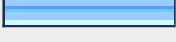

9. When are you most likely to need research/reference assistance? (check all that apply)

	Monday-Thursday	Friday	Saturday	Sunday	Response Count
7am-9am	68.8% (11)	43.8% (7)	31.3% (5)	31.3% (5)	16
9am-1pm	62.5% (80)	36.7% (47)	48.4% (62)	42.2% (54)	128
1pm-5pm	71.8% (122)	40.6% (69)	50.6% (86)	44.1% (75)	170
5pm-7pm	86.9% (93)	24.3% (26)	31.8% (34)	35.5% (38)	107
7pm-9pm	81.6% (40)	20.4% (10)	28.6% (14)	38.8% (19)	49
9pm-close	84.6% (22)	23.1% (6)	26.9% (7)	42.3% (11)	26
				Comments	3
				answered question	219
				skipped question	52

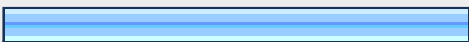
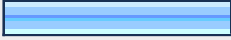
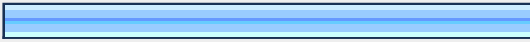

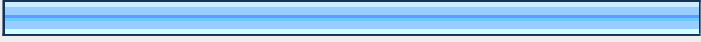
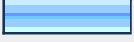

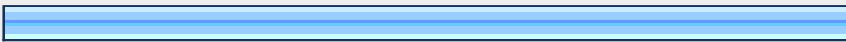


10. Please rate the level of service provided by the Reference Staff.

	Excellent	Very Good	Good	Fair	Poor	Response Count
Daytime (9am-6pm)	54.9% (95)	30.6% (53)	13.3% (23)	1.2% (2)	0.0% (0)	173
Evenings (6pm-10pm)	44.1% (67)	31.6% (48)	15.8% (24)	7.2% (11)	1.3% (2)	152
Weekends	44.2% (50)	24.8% (28)	22.1% (25)	8.0% (9)	0.9% (1)	113
					Comments	17
					answered question	199
					skipped question	72

11. Please indicate the area(s) of legal research with which you would like more assistance (multiple selections are okay).

		Response Percent	Response Count
Caselaw/Shepardizing		38.9%	89
Statutes		32.8%	75
Administrative materials		26.2%	60
Legislative histories		31.9%	73
Foreign & International Law		15.7%	36
Online Databases		28.8%	66
Bluebooking		42.4%	97
Government Documents		23.6%	54
Local jurisdictions (DC, MD, VA)		14.0%	32
None		11.4%	26
Other (please specify)		4.8%	11
		<i>answered question</i>	229
		<i>skipped question</i>	42

12. Please indicate which type of research instruction you find most helpful (multiple selections are okay):

		Response Percent	Response Count
Presentations provided by librarians in existing law school classes		31.0%	74
Presentations provided by librarians outside of law school classes		15.1%	36
Paper guides		35.1%	84
Online guides		47.3%	113
One-on-one instruction		46.4%	111
Tours		8.4%	20
Lexis classes (in library computer lab)		45.6%	109
Westlaw classes (in library computer lab)		56.5%	135
None of the above		1.7%	4
Other (please specify)		1.7%	4
		answered question	239
		skipped question	32

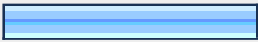

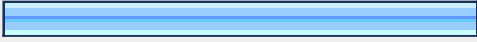

13. The Law Library is considering introducing a variety of new services. If implemented, how useful would you find these services?

	Very Useful	Useful	Not very useful	Would never use it	No opinion	Rating Average	Response Count
Live online reference assistance	50.6% (121)	32.6% (78)	7.5% (18)	3.8% (9)	5.4% (13)	1.81	239
A library blog	3.4% (8)	25.4% (59)	33.2% (77)	28.4% (66)	9.5% (22)	3.15	232
Quarterly library e-newsletter	3.5% (8)	32.6% (75)	28.7% (66)	22.6% (52)	12.6% (29)	3.08	230
Podcasts of Librarians' research lectures	8.3% (19)	38.6% (88)	15.4% (35)	26.8% (61)	11.0% (25)	2.93	228
Digitized versions of honors education videos	40.1% (93)	32.8% (76)	8.6% (20)	9.9% (23)	8.6% (20)	2.14	232
Scheduled research consultation sessions	30.9% (73)	47.5% (112)	8.9% (21)	5.9% (14)	6.8% (16)	2.10	236
					Other (please specify)		2
	answered question						243
	skipped question						28

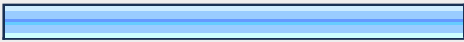

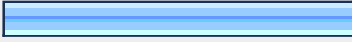


14. In preparing for class or writing a paper how often do you use the following resources?

	Always	Often	Sometimes	Rarely	Never	Rating Average	Response Count
Textbooks	70.9% (166)	16.2% (38)	9.0% (21)	2.6% (6)	1.3% (3)	1.47	234
Course Materials (provided by faculty)	70.2% (165)	20.9% (49)	8.1% (19)	0.9% (2)	0.0% (0)	1.40	235
The Library collection	9.4% (20)	31.9% (68)	36.2% (77)	18.3% (39)	4.2% (9)	2.76	213
Westlaw	52.4% (122)	30.9% (72)	13.3% (31)	2.6% (6)	0.9% (2)	1.69	233
LexisNexis	28.8% (65)	31.0% (70)	20.4% (46)	12.4% (28)	7.5% (17)	2.39	226
Other databases	6.6% (13)	22.8% (45)	37.1% (73)	23.9% (47)	9.6% (19)	3.07	197
The Internet	34.5% (76)	34.1% (75)	24.1% (53)	5.5% (12)	1.8% (4)	2.06	220
					Other (please specify)		6
					<i>answered question</i>		238
					<i>skipped question</i>		33

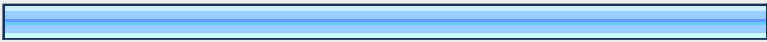


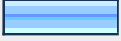
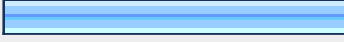
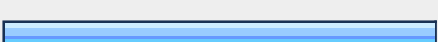

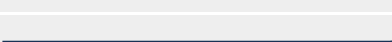




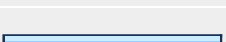
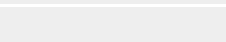
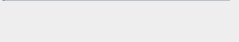

15. Please indicate how successful the library's print resources are in meeting your research needs (this includes books, journals, newspapers, etc.):

		Response Percent	Response Count
Excellent		16.8%	39
Very Good		47.4%	110
Good		31.5%	73
Fair		4.3%	10
Poor		0.0%	0
Other print resources the library should own			10
answered question			232
skipped question			39

16. Please indicate how successful the library's online resources are in meeting your research needs:

		Response Percent	Response Count
Excellent		30.7%	70
Very Good		43.0%	98
Good		23.2%	53
Fair		2.6%	6
Poor		0.4%	1
Other online resources the library should make available			10
answered question			228
skipped question			43

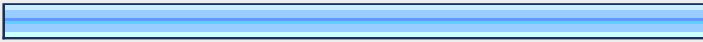
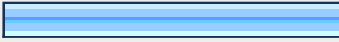
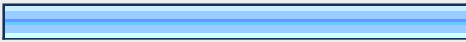
17. Please indicate which of the following online databases you find most useful (multiple selections are okay):

		Response Percent	Response Count
HeinOnline		51.0%	103
Online Journal Finder		23.8%	48
CCH Internet Research Network		4.0%	8
BNA Electronic		7.4%	15
LexisNexis Congressional		22.8%	46
Aladin (Mullen Library resources and databases)		28.7%	58
UN Treaty Collection		6.4%	13
Index to Legal Periodicals		25.7%	52
Index to Foreign Legal Periodicals		4.0%	8
LLMC Digital		0.5%	1
Communications Regulation		3.5%	7
Internet Law & Regulation		5.4%	11
Legaltrac		14.4%	29
WorldCat (worldwide library holdings)		14.9%	30
None of the above		15.8%	32
Other (please specify)		5.0%	10
		answered question	202

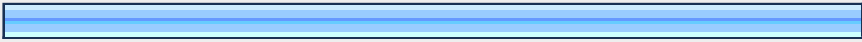


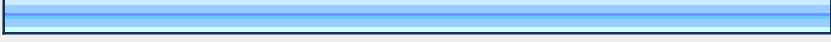
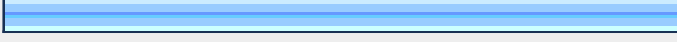
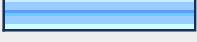

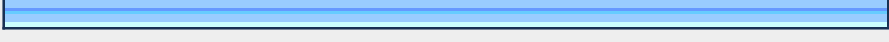
18. How often do you use the Online Journal Finder to locate an electronic journal?




		Response Percent	Response Count
A few times a week		2.1%	5
A few times a month		15.0%	35
A few times a semester		20.5%	48
A few times a year		19.2%	45
Never		16.2%	38
I don't know what the Online Journal Finder is		26.9%	63
		Comments	0
		answered question	234
		skipped question	37

19. Students can use their law library barcode to access most of the law library's subscription databases off campus. Do you use the library's subscription databases (other than Westlaw and Lexis) off-campus?

		Response Percent	Response Count
Yes		46.8%	111
No		22.4%	53
I wasn't aware off-campus access is available		30.8%	73
If yes, please indicate how often			17
answered question			237
skipped question			34

20. Please indicate why you use the library web page(multiple selections are okay):

		Response Percent	Response Count
Online Catalog		57.4%	136
Exams Database		84.4%	200
Course Reserves		50.6%	120
Library Information		55.3%	131
Online Databases		45.1%	107
Research Guides		12.7%	30
Government Documents		4.2%	10
Study Room Reservation System		59.1%	140

Online Journal Finder		20.7%	49
I never use it		5.5%	13
Other (please specify)		1.3%	3
answered question			237
skipped question			34

21. Please indicate how often you use the following MyColumbo features:							
	Always	Often	Sometimes	Rarely	Never	Rating Average	Response Count
Manage your account (renew books, update email address)	6.3% (14)	12.5% (28)	19.2% (43)	22.3% (50)	39.7% (89)	3.77	224
Single Sign-On (sign on once and access exams, ILL request forms, and online databases without needing to sign in each time)	8.9% (20)	16.5% (37)	21.4% (48)	12.5% (28)	40.6% (91)	3.59	224
Save your favorite searches	0.9% (2)	3.2% (7)	5.1% (11)	14.7% (32)	76.0% (165)	4.62	217
Save your reading history	0.5% (1)	1.8% (4)	3.2% (7)	16.1% (35)	78.3% (170)	4.70	217
Comments							8
answered question							228
skipped question							43


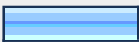
22. Please rate the following aspects of the library atmosphere:

	Excellent	Very Good	Good	Fair	Poor	Response Count
Noise level	29.1% (69)	38.0% (90)	20.7% (49)	8.0% (19)	4.2% (10)	237
Lighting	31.6% (75)	35.0% (83)	22.4% (53)	8.9% (21)	2.1% (5)	237
Individual study space	30.0% (71)	38.0% (90)	24.1% (57)	7.2% (17)	0.8% (2)	237
Casual seating areas	13.1% (31)	22.8% (54)	33.8% (80)	25.7% (61)	4.6% (11)	237
Group Study Room availability	11.9% (28)	27.2% (64)	40.0% (94)	14.9% (35)	6.0% (14)	235
Temperature	8.0% (19)	22.4% (53)	27.4% (65)	21.5% (51)	20.7% (49)	237
Safety	22.6% (53)	35.5% (83)	28.6% (67)	9.8% (23)	3.4% (8)	234
Restroom maintenance	24.1% (57)	35.9% (85)	28.3% (67)	9.3% (22)	2.5% (6)	237
Is there any area not listed above that you feel needs attention?						56
<i>answered question</i>						237
<i>skipped question</i>						34

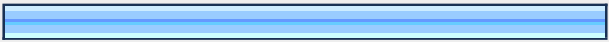

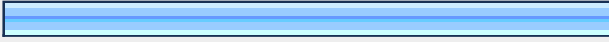
23. Please rate your level of satisfaction regarding the following equipment:

	Extremely satisfied	Very satisfied	Satisfied	Somewhat satisfied	Not satisfied	Response Count
Laptop printer availability	27.3% (62)	26.9% (61)	32.2% (73)	11.5% (26)	2.2% (5)	227
Laptop printer reliability	14.5% (33)	22.5% (51)	30.4% (69)	22.5% (51)	10.1% (23)	227
Wireless network reliability	39.0% (92)	33.9% (80)	21.6% (51)	5.5% (13)	0.0% (0)	236
Wireless network speed	32.5% (76)	29.9% (70)	27.8% (65)	9.0% (21)	0.9% (2)	234
					Comments	32
					answered question	236
					skipped question	35

24. If more printers offered double-sided printing, would you use it?

		Response Percent	Response Count
Yes		91.2%	217
No		8.8%	21
		Comments	25
		answered question	238
		skipped question	33

25. How would you react if the number of library-provided desktop computers was reduced in order to provide more work space?

		Response Percent	Response Count
Favorably		40.3%	95
Negatively		19.1%	45
I never use the library computers		40.7%	96
Comments			25
answered question			236
skipped question			35

26. If you were in charge of the law library for just one day, what would be your top priority?

		Response Count
		189
answered question		189
skipped question		82